

Fig. 1

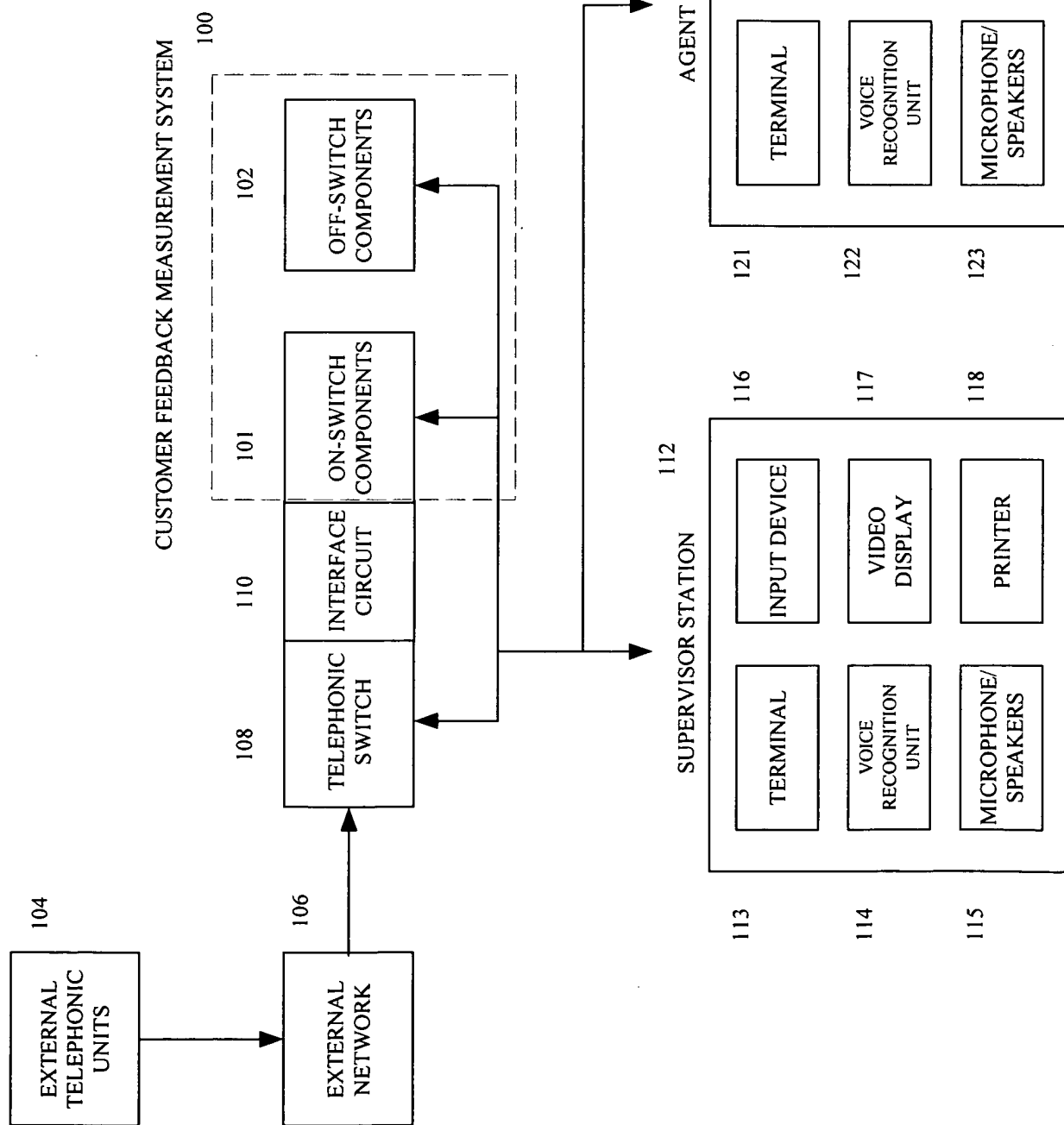


Fig. 2

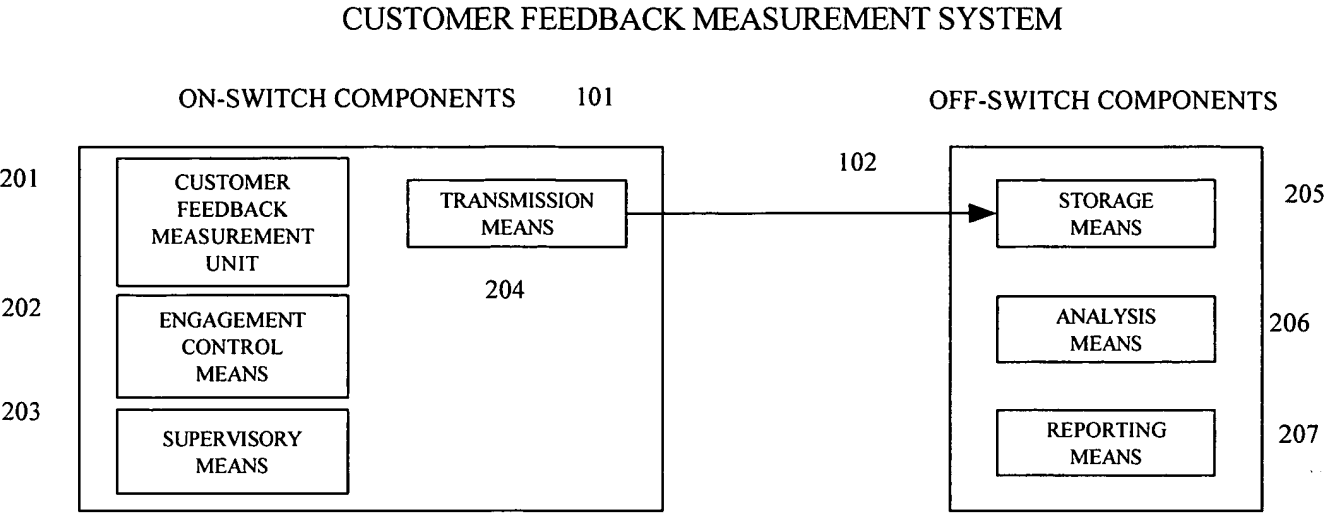


Fig. 3

CUSTOMER FEEDBACK MEASUREMENT UNIT

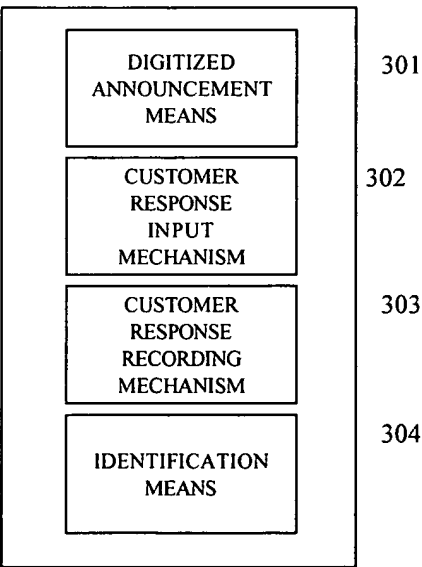


Fig. 4

CUSTOMER RESPONSE INPUT MECHANISM

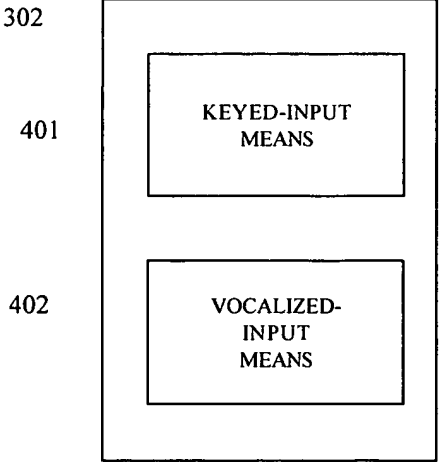
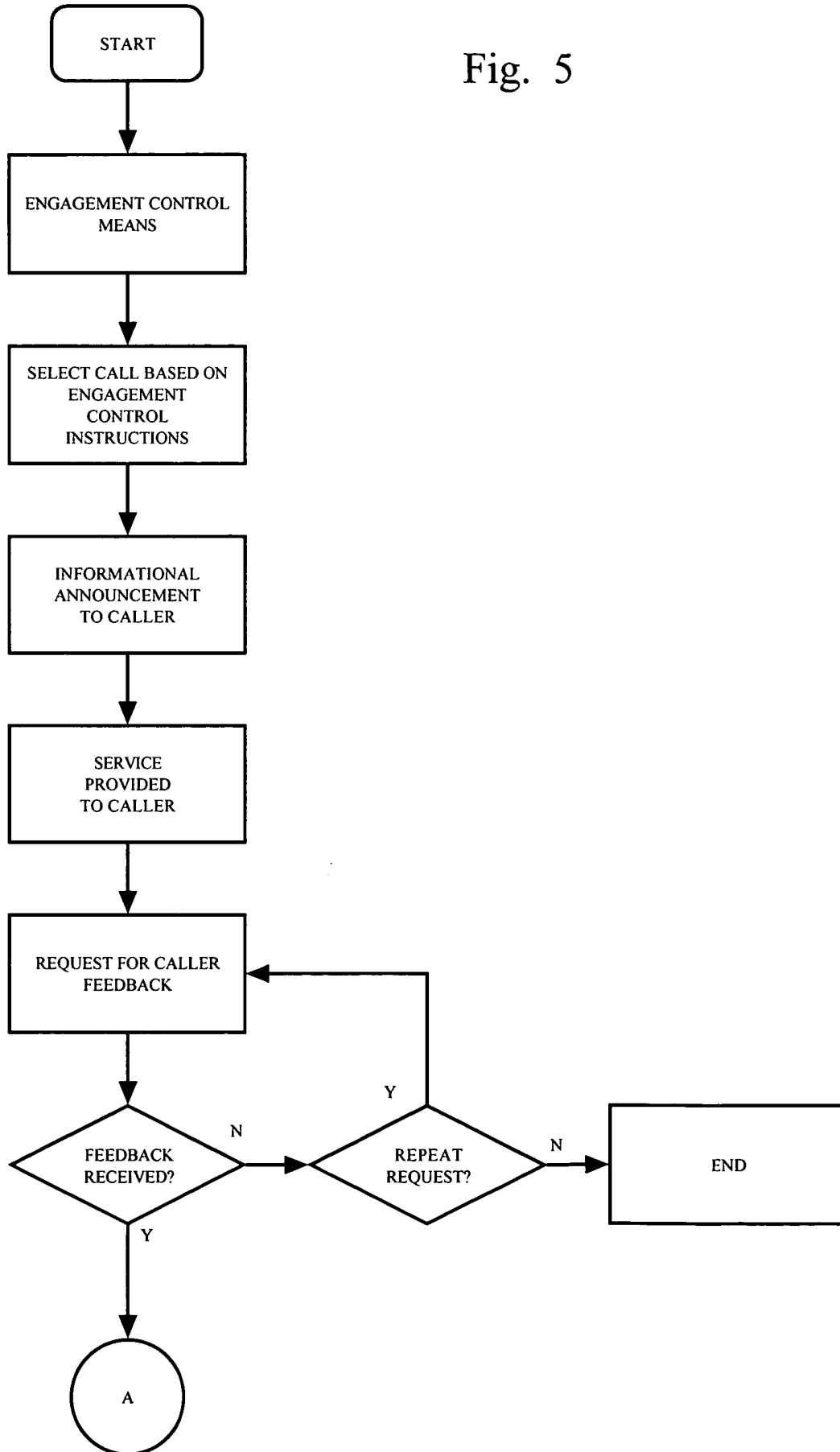
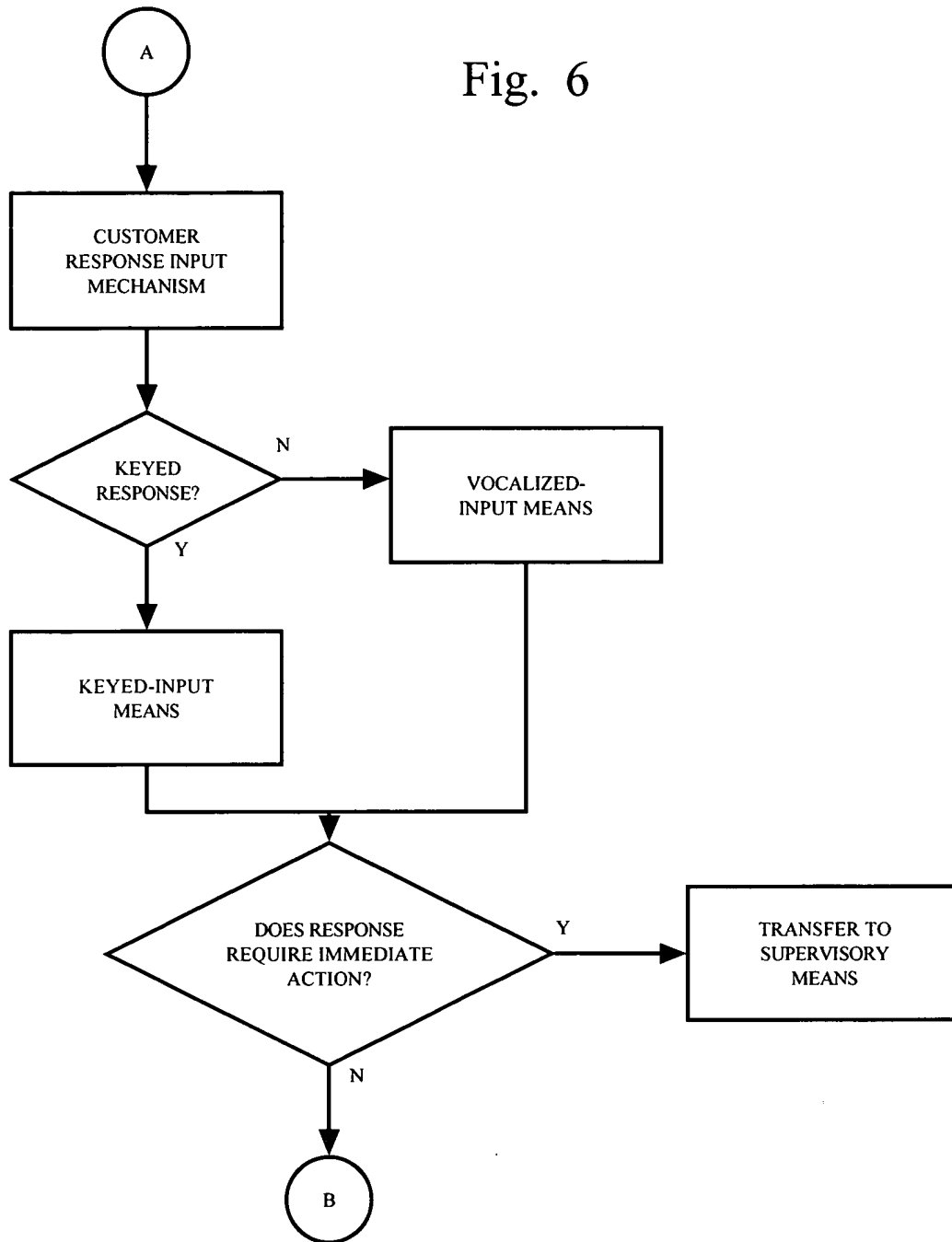


Fig. 5



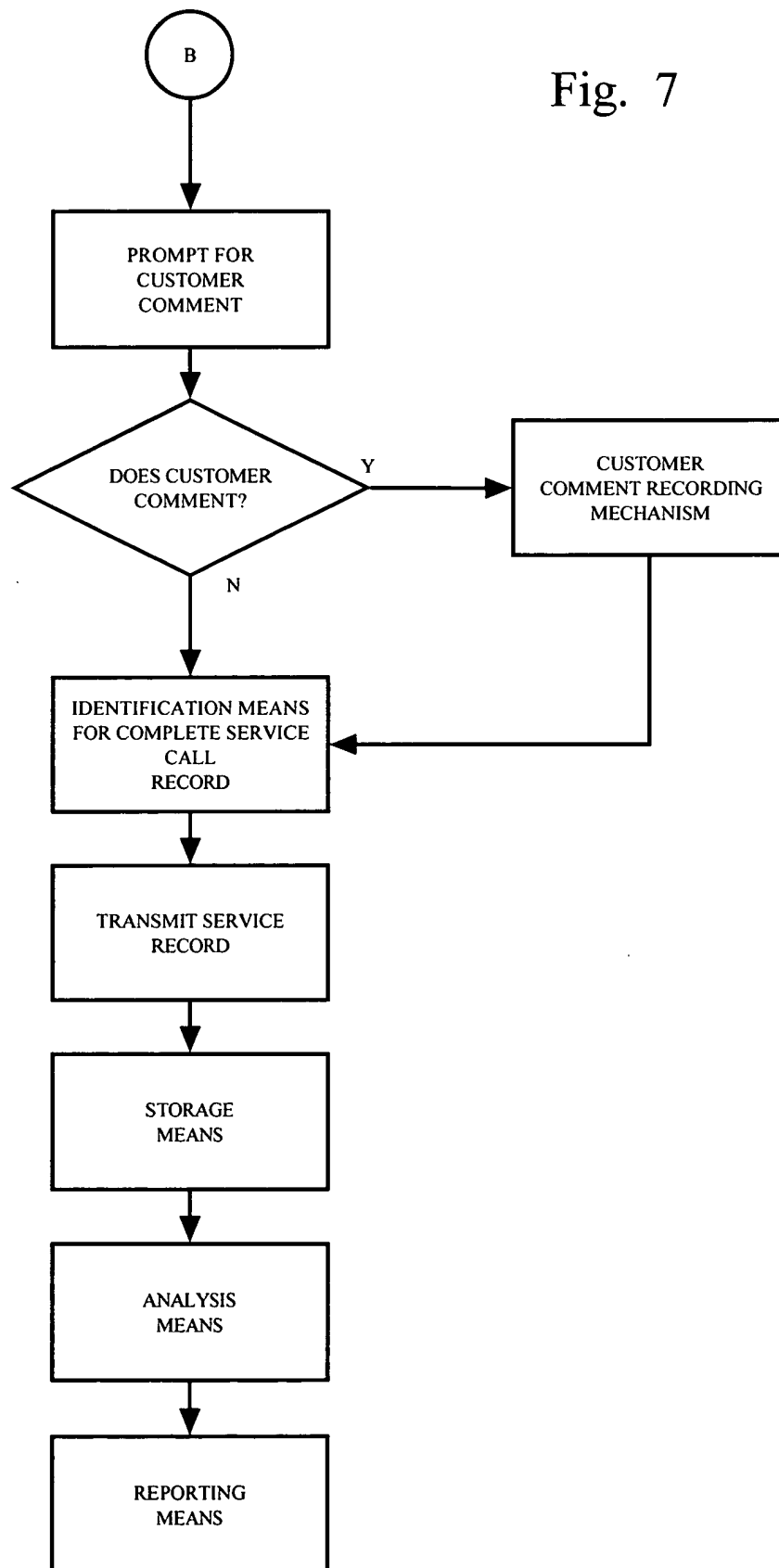
093614-030299

Fig. 6



0936514-00293

Fig. 7



092614-0309

Fig. 8

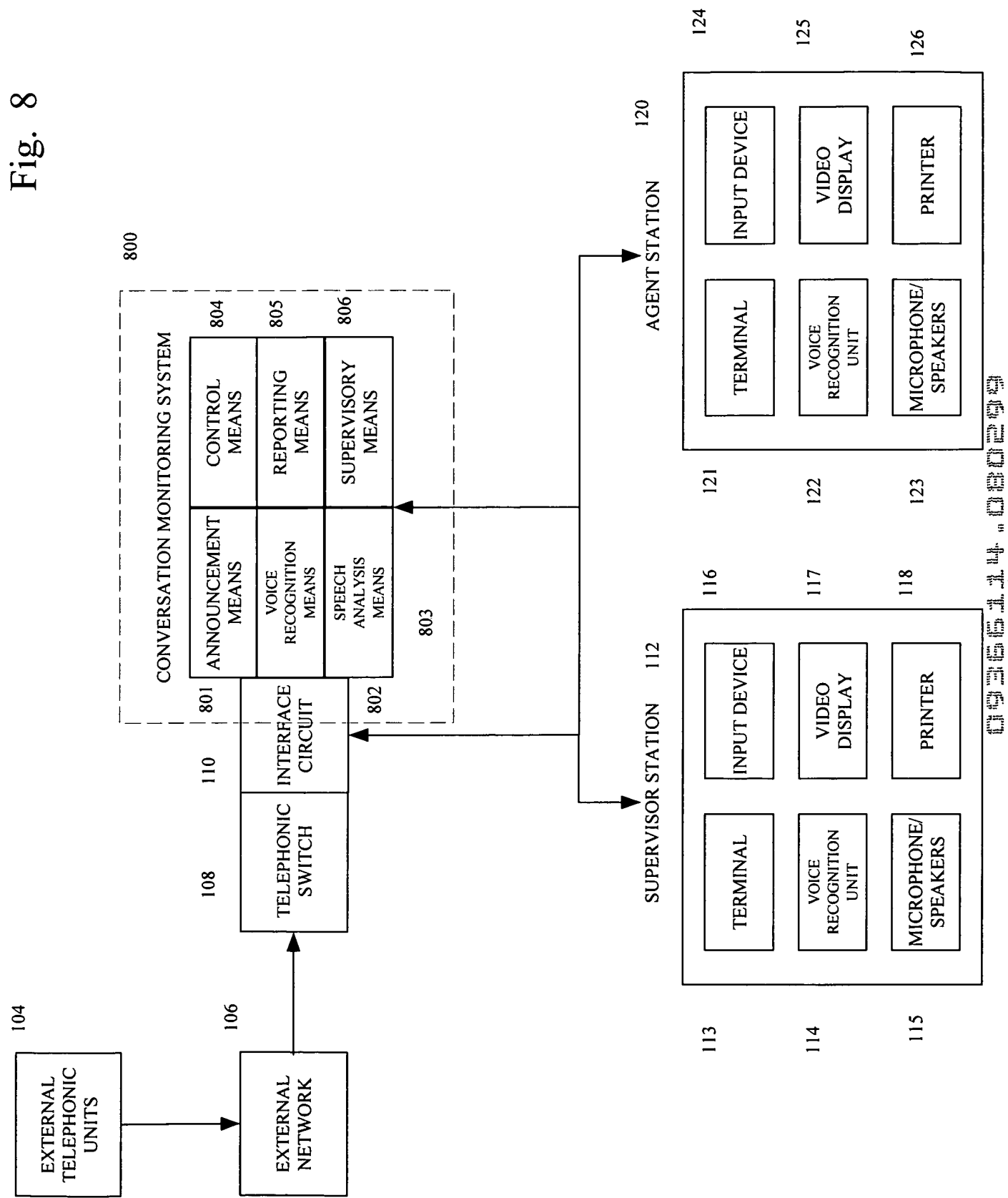
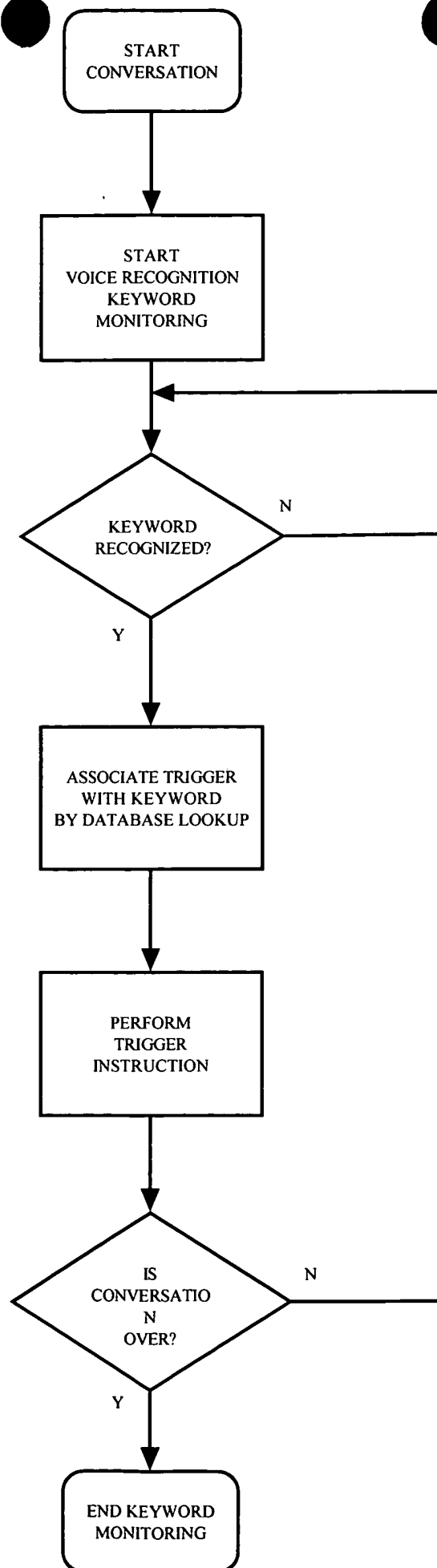
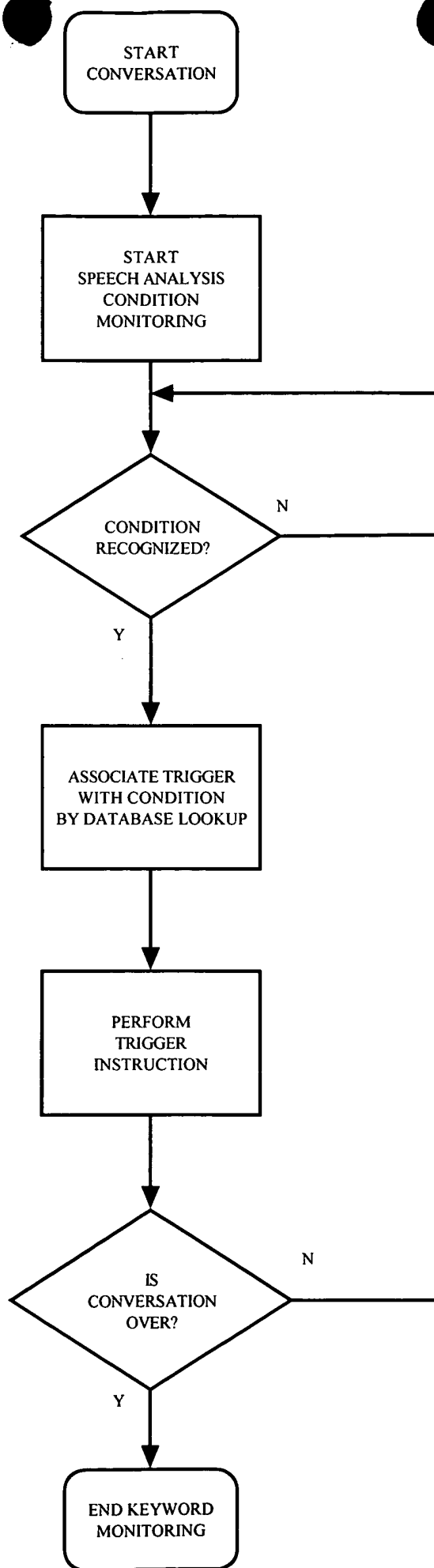


Fig. 9



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Fig. 10



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